

Account Closure Request Form



E-way® Account Number:

&/OR

Tag Number:

Account Name:

Reason for closing account (please tick one)

- Moving (16)
- Not using tag (18)
- Vehicle sold (8)
- Fees (12)
- Tag lost (no replacement reqd) (15)
- Changed job location (1)
- Acquired company tag (10)
- Consolidating E-way accounts (4)
- Moving to RTA (13)
- Moving to Roam (14)
- Other (please specify): _____

Tag(s) returned

Total number of tags returned with this notification

Please note: Tags must be returned **unmarked and in good working condition**. Each tag(s) not returned **or reported as lost, stolen or damaged**, will forfeit the \$40 security deposit.

Credit Balance and/or Tag Deposit Refund

After deducting accrued tolls, charges and fees, any credit balance and/or security deposit (if applicable) will be deposited into the account from which you make payments for your E-way account.

Change Banking Details?

Only complete the following section if your banking details have **changed**.

Electronic Transfer

BSB

Account Number

Account Name

Name of Financial Institution

Address of Financial Institution

OR

Credit Card

VISA MasterCard

Name on Card

Card Number Expiry Date: /

Mailing address for final statement

Address

Suburb State Post-code

Due to the delay of receiving trip details from all toll roads, your account will close 10 working days after receipt of this notice.

For further information, please refer to E-way® Terms & Conditions.

Signature

Date: / / 20

Once completed, please return this form together with your tag(s) (if any) and post to **E-way®, Private Bag 78, Moorebank NSW 1875**

If you need further assistance, please visit www.tollpay.com.au or call our Customer Service Call Centre on **1300 555 833**.